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**DATE:** October 26, 2006  
**FILE NO:** WEAT/0042  
**TO:** MAIL STOP AMENDMENT, Commissioner for Patents  
**FAX NO:** (571) 273-8300  
**COMPANY:** USPTO  
**FROM:** William B. Patterson  
**PAGE(S) with cover:** 16  
**ORIGINAL TO FOLLOW?** ☐ YES ☒ NO

### RESPONSE TO OFFICE ACTION DATED AUGUST 1, 2006

**TITLE:** METHODS AND APPARATUS FOR INTERACTIVE  
COMMUNICATION WITH SERVICE AND SUPPORT PERSONS  
**U.S. SERIAL NO.:** 09/668,785  
**FILING DATE:** September 22, 2000  
**INVENTOR:** James Longbottom et al.  
**EXAMINER:** Vanel Frenel  
**GROUP ART UNIT:** 3626  
**CONFIRMATION NO.:** 2355

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OCT 26 2006

**PATENT**  
App. Dkt. No. WEAT/0042

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:  
James Longbottom et al.

**Serial No.: 09/668,785**

**Confirmation No.: 2355**

**Filed: September 22, 2000**

For: METHODS AND APPARATUS  
FOR INTERACTIVE  
COMMUNICATION WITH  
SERVICE AND SUPPORT  
PERSONS

**Group Art Unit: 3626**

**Examiner: Vanel Frenel**

**Customer No. 36735**

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Dear Sir:

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I hereby certify that this correspondence is being facsimile transmitted to the U.S. Patent and Trademark Office on October 26, 2006.

William B. Patterson

Typed Name

34,102

Reg. No. if applicable

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**RESPONSE TO OFFICE ACTION DATED AUGUST 1, 2006**

In response to the Office Action dated August 1, 2006, having a shortened statutory period for response set to expire on November 1, 2006, please enter this response and reconsider the claims pending in the application for reasons discussed below. Although Applicant believes that no additional fees are due in connection with this response, the Commissioner is hereby authorized to charge counsel's Deposit Account No. 20-0782/WEAT/0042/WBP, for any fees, including extension of time fees or excess claim fees, required to make this response timely and acceptable to the Office.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper. **Remarks/Arguments** begin on page 11 of this paper.